

Juan Luis Gonzalez Ravanal

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Career Summary

Professional engineer with more than 9 years of experience in different areas of the Information, giving integral solutions on the decision making. A professional with excellent soft skills and teamwork, always giving his best in the activities trying to be the person who knows a lot in Quality Process. Advance knowledge in API testing (Postman Automation), metric dashboard in Jira, and create and execute SQL queries for testing purpose and mobile testing.

Summary of Qualifications

Proficient In:

- | | | | |
|----------------------|----------------------|----------|--------------------|
| • API Testing | • Jira (JSQL) | • Python | • Agile |
| • Mobile Testing | • Defect Report | • GCP | • Automation |
| • QA | • SQL Query | • JMeter | • Trouble Analysis |
| • Smoke Testing | • JavaScript | • Azure | • Soft Skill |
| • Regression testing | • Selenium | • Scrum | • Team Work |
| • Jira Dashboard | • Postman Automation | • AWS | |

Languages

- | | |
|----------------------------|----------------------|
| • Spanish (native speaker) | • English (advanced) |
| • Italian (Medium) | |

Career History

Globant, Santiago, Chile

Oct. 2021 – Oct 2023

Sr QA Analyst

- **Postman automation testing (API testing-javascript)**
- Workload balance and task prioritization
- Efficient management of time
- **Smoke testing**
- **Lead** QAs of the pod
- Updating and restructuration of **Jira Dashboard** to track and monitor release progress and test case execution among different environments.
- Collaboration at **SQL query** of testing
- Skills at communications
- Participation on massive application refactors
- Peer review of the Test Cases with fellow team members
- Contributed a lot with the development of my new team members.
- Point of contact for all API related questions
- Provide tools to the entire team to make it easier to test the web services.
- Brought up ideas to improve our processes.
- Owned process from the inception to application
- Design and execute manual test based on User Stories
- Execute cases on Jira.
- Work under Scrum methodology on an agile cell

- Manual Testing
- Scrum methodology

Administradora General de Fondos Scotiabank, Santiago, Chile
QA and Operation Analyst

Jun. 2018 – Sept. 2021

- Gather information to generate reports and metrics (KPI)
- Design and create macros to optimize back-office process.
- Design and execute manual test based on business requirements.
- Program, Automate and support process for users in the back office.
- Scrum methodology
- Remote Work

Tsoft Chile, Santiago, Chile
QA Analyst

Jun. 2017 – Jun. 2018

- Create test scripts based on user story.
- Execute scripts on Quality Center and Jira
- Direct contacts with the client and work in its installations
- Work under Scrum methodology on an agile cell
- Cascade methodology

Apr. 2017 – Jun. 2017

Artikos, Santiago, Chile
QA Analyst Sr

- Create test scripts based on user story.
- Execute scripts on Quality Center and Jira
- Direct contacts with the client and work in its installations
- Work under Scrum methodology on an agile cell
- Cascade methodology

May 2015 – Jan. 2017

Citigroup, Santiago, Chile
QA Analyst

- Gather information to generate reports and metrics.
- Create test scripts based on business requirements.
- Work under Scrum methodology
- Execute scripts

May 2015 – Jan. 2017

Citigroup, Santiago, Chile
QA Analyst

- Create test plans.
- Creation and estimation of test cases
- Create test scripts based on business requirements.
- Gather information to generate reports and metrics.

Test Analyst in 'CitiGroup' and 'Social Development Minister'

- Creation and estimation of test cases
- Create test scripts based on business requirements.

- Gather information to generate reports and metrics.

Tester in 'CitiGroup'

- Execute Scripts
- Create Defects
- Regression Testing
- Logs analyze.

Education

Universidad Mayor, Santiago, Chile

Industrial Civil Engineering

March. 2017 – Jul. 2020

Universidad Tecnológica de Chile INACAP, Santiago, Chile Informatic
Engineering

March. 2009 – Jul. 2013